

Ophthalmologist Sees 25% More Patients with Accuro EMR

PHYSICIAN:

Dr. Ron Baldassare

SPECIALTY:

Ophthalmology

CLINIC:

Kelowna Vision Correction Centre

LOCATION:

Kelowna, BC

ACCURO CLIENT SINCE:

May 2002

ACCURO USERS:

Physician
Clinic Manager
Medical Office Assistants

"I would absolutely recommend the software to everyone interested in becoming more efficient in the office."

- Dr. Baldassare, Ophthalmologist

Practice Challenge

When Dr. Ron Baldassare began practicing medicine 12 years ago using paper charts, he found he was not operating very efficiently. In the office each day, they "were always looking for charts, looking for letters that were in transcription, and the schedule was always variable." He said, "I was bringing home charts, dictating in the evenings and weekends, and paying for transcription services." He knew he was missing time management.

The main areas that Dr. Baldassare wanted to address with an Electronic Medical Record (EMR) system were:

1. **Scheduling** - "Everything starts with scheduling."
2. **Information Management** - "...finish seeing a patient, with all the encounter information, lab requisitions, letters, and clinical notes done."
3. **Accessibility of Information** - "Having information accessible from any Internet connection anywhere in the world makes things simple."

Accuro Solution

Dr. Baldassare was in the process of developing his own software when he met the programmers at Optimed. He and his wife had researched twelve companies and no other program came close to Accuro.

Practice Results

Once working with Accuro, Dr. Baldassare found that Optimed could effectively deal with his needs and gave him the results he desired.

Patient care has improved because of "clear records and the ability to move information quickly" among medical professionals. As well, the increased organization of data, such as the time & date stamp, "is important from a medical legal perspective."

Some other benefits Accuro EMR has helped Dr. Baldassare achieve are:

- Able to see 25% more patients in a shorter workday
- No work to do in the evenings
- Clear, legible patient records
- More time off of work while maintaining the same income

Using Accuro, the clinic's schedule is in order, which has allowed his "staff to have consistent workdays". He said, "I have happier employees. Happy employees are more efficient employees."

The increased office efficiency has been the greatest advantage of Accuro EMR for Dr. Baldassare because the time it has freed up has improved his quality of life. Dr. Baldassare said, with Accuro, "I'm actually home in time for dinner."