

Rheumatologist Turns 80,000 Patient Charts Virtual & Gains Time Using Accuro EMR

PHYSICIAN:

Dr. Janet Markland

SPECIALTY:

Rheumatology

CLINIC:

Dr. Janet Markland Medical Prof. Corp.

LOCATION:

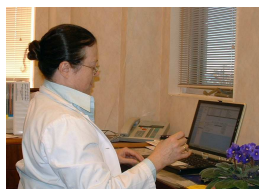
Saskatoon, SK

ACCURO CLIENT SINCE:

August 2005

ACCURO USERS:

Physician
Medical Office
Assistant
Medical
Secretary



"Accuro is the way of the future – no matter your field or specialty."

- Dr. Janet Markland, Rheumatologist

Practice Challenge

Practicing as a Rheumatologist for 20+ years, Dr. Markland had accumulated over 80,000 patient charts. She said, "Not only was I running out of storage space but also finding charts was often frustrating and time consuming for my staff." Using paper records, her regular clinics in Nipawin and Melfort "meant loading up the car with large, heavy briefcases full of patient charts." If she required more information, her staff would have send over faxes or have long conversations relaying the details. Also, when attending conferences, Dr. Markland had no access to patient data if an emergency arose.

Her main objectives with EMR:

1. Efficiency in finding charts
2. Easy access to charts, whether in the office or on the road
3. Reduced space for chart storage

Accuro Solution

In August 2005, Dr. Markland chose Optimed for EMR because "others weren't as user friendly" and "Accuro was competitively priced."

Her first impression was that her Residents "were using the system to review electronic charts on their own very quickly." Her staff appreciated the amazing service from a support team that provides prompt and easy to understand answers.

Practice Results

Using Accuro EMR, Dr. Markland has achieved instant access to charts for both her and her staff – "no more searching and no more filing".

She has eliminated the "half day for catch up after a holiday or conference" because she can access her charts securely from anywhere with Internet and never has to worry about losing paper. Her "staff never used to be able to take time off" but now "each full time staff member can take a half-day off per week".

Other time savings that Accuro has helped Dr. Markland achieve are:

- 10-15 hours per week from eliminating collecting & filing charts
- 4 hours per week from streamlining redundant tasks for staff to spend on valuable research
- 10 minutes per requisition form with Accuro's form generation

Dr. Markland gained the added benefit of greater billing accuracy and the ability to "visually impress upon my patients how their care is being managed" with X-Rays and lab results viewed in Accuro EMR.

She said "Without reservation, I have and will continue to recommend Accuro to any physician who wants easier access to their patient information and is interested in streamlining their practice."