

Endocrinologists Achieve Efficient Workflow with Accuro EMR

"We cannot imagine running an office without an EMR! Our workflow is very efficient."

- Dr. Klinke & Dr. Lee, Endocrinologists

PHYSICIANS:

Dr. Jennifer Klinke and Dr. Julie Lee

SPECIALTY:

Endocrinology

LOCATION:

New Westminster, BC

ACCURO CLIENT SINCE:

August 2005

ACCURO USERS:

Physicians
Medical Office
Assistant

Practice Challenge

Once they completed their residency, Dr. Jennifer Klinke and Dr. Julie Lee knew they wanted to begin their medical practice with an EMR system as they had no desire to run an office with paper charts.

Their goals with an EMR system were:

1. Paperless office
2. Scheduling and billing built into the EMR system
3. Ability to design specialized templates to reduce transcription costs i.e. Diabetes follow-up template

Accuro Solution

After researching their EMR options, Drs. Klinke and Lee choose Accuro EMR. Some of their reasons for choosing Accuro EMR were:

- Optimed's guaranteed crisis and "trouble-shooting" response times
- Accuro met the EMR requirements outlined by the Province of Alberta (VCUR compliant)
- Options to tailor the software to their needs i.e. template development

Since their subspecialty is so dependent on blood tests, the ability to efficiently review lab work is critical to workflow.

Practice Results

With Accuro EMR, lab results are automatically uploaded and sit in the physician's inbox. They can simply click on the lab and instantly pull up the patient's virtual chart with their notes and previous labs and see when the patient's has their next appointment booked. Once the review is complete, the results are automatically filed in the patient's chart so that their MOA does not need to waste time pulling charts and filing.

Some other benefits Drs. Klinke & Lee have achieved with Accuro are:

- No redundancy in entering patient data and reduced chance of typos
- Able to have only one MOA for two full time physicians
- Documentation of all prescriptions, including the number of refills

In regards to patient care, Accuro auto-generates graphs of lab results that allow patients to visualize their progress. Also, when one physician is away on holidays or has a locum, it is very easy for the substitute physician to deal with patient issues as they do not have to struggle to read their colleague's handwriting or search through paper charts.

Drs. Klinke and Lee said, "We would highly recommend Accuro to our peers."